IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/684,163
Filing Date 10/10/2003
Confirmation No. 2292
First Named Inventor ..... Rostislav Shabalin
Assignee ..... Microsoft Corporation
Group Art Unit 2114
Examiner ..... Loan Truong
Attorney's Docket No. MS1-2672US
Title: Product Support Connected Error Reporting

To: Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

From: Tim R. Wyckoff (Tel. 206-315-4001; Fax 509-323-8979)
Customer Number: 22801
Lee & Hayes, PLLC
601 W. Riverside Avenue, Suite 1400
Spokane, WA 99201

Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: June 29, 2009

By: /Tim R. Wyckoff/
Tim R. Wyckoff
Reg. No. 46175